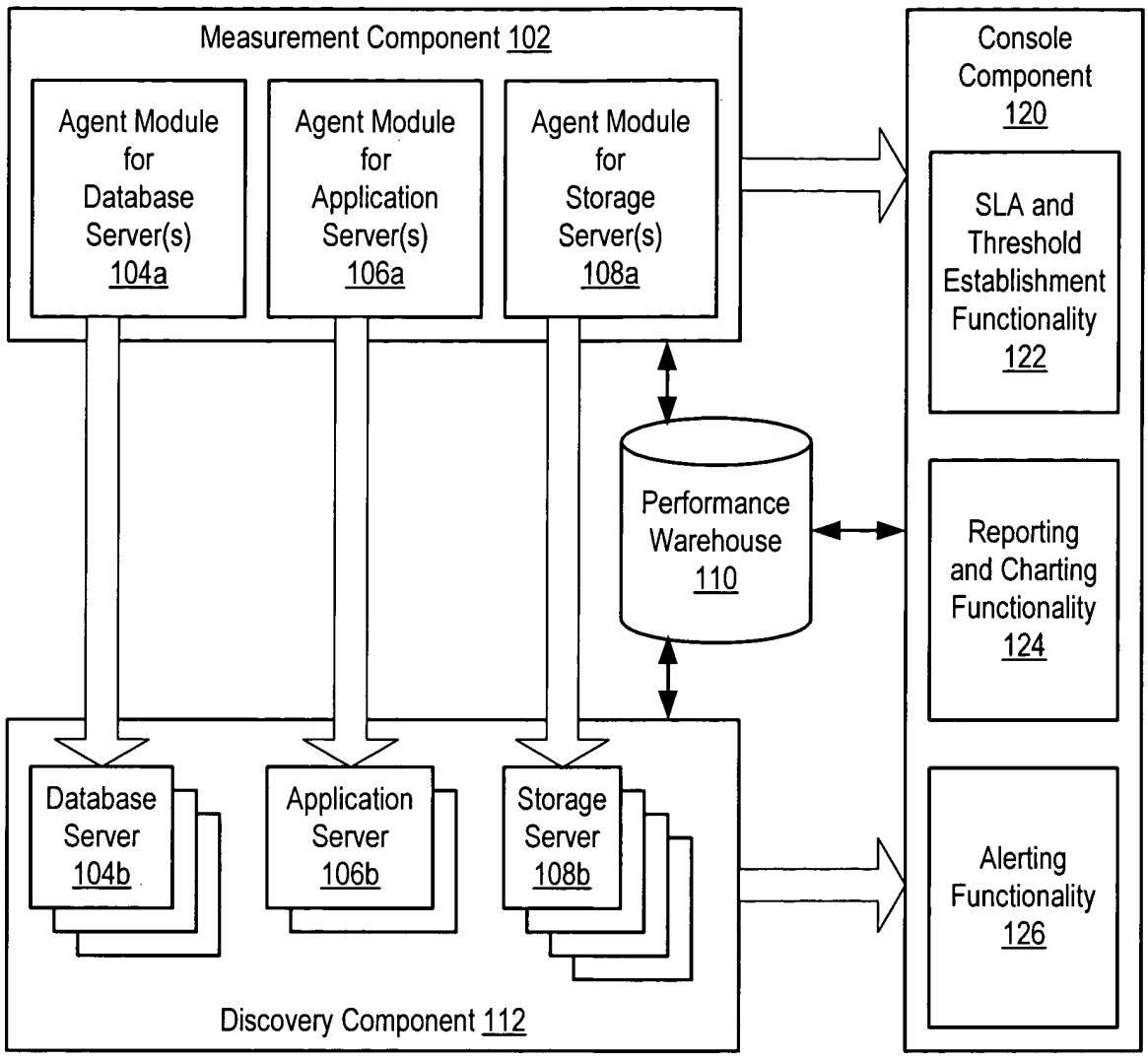
Measurement Component 102
Agent Module for Database Server(s) 104a
Agent Module for Application Server(s) 106a
Agent Module for Storage Server(s) 108a
Console Component 120
SLA and Threshold Establishment Functionality 122
Performance Warehouse 110
Reporting and Charting Functionality 124
Alerting Functionality 126
Database Server 104b
Application Server 106b
Storage Server 108b
Discovery Component 112
100

Figure 1

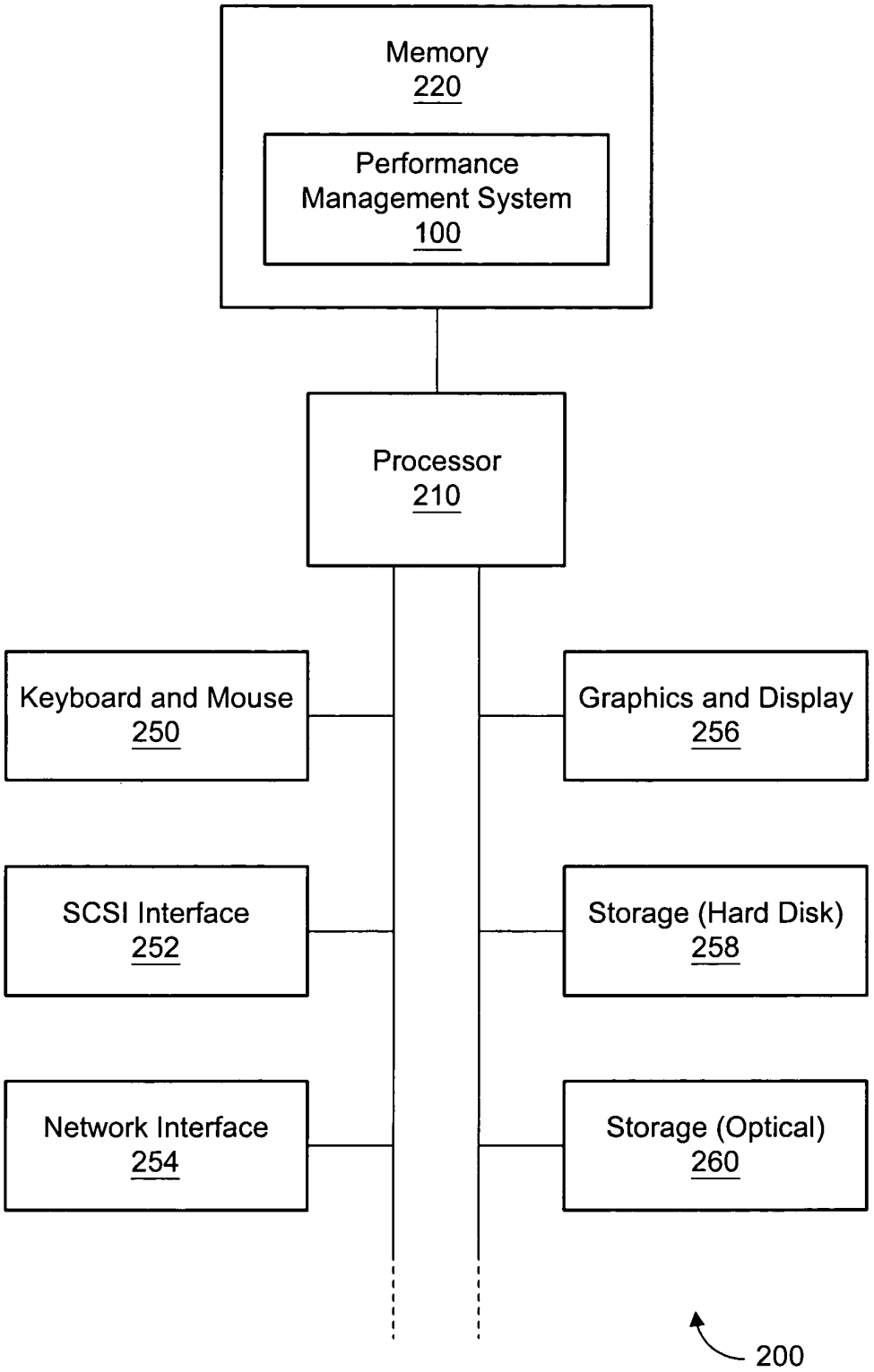
Memory
220
Performance
Management System
100
Processor
210
Keyboard and Mouse
250
Graphics and Display
256
SCSI Interface
252
Storage (Hard Disk)
258
Network Interface
254
Storage (Optical)
260
200

Figure 2

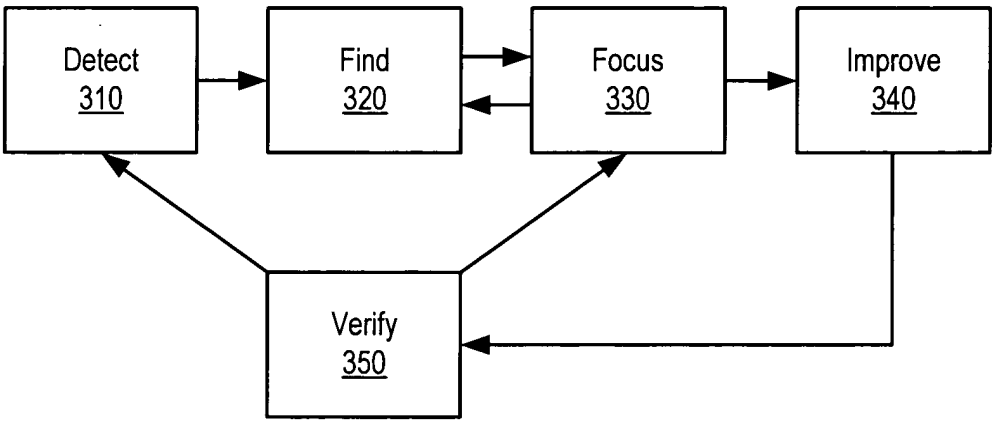

Figure 3

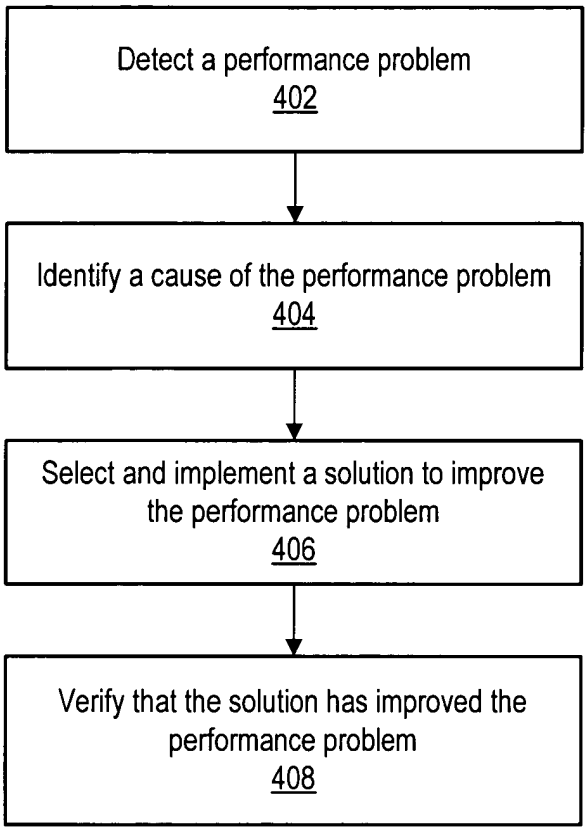
Detect a performance problem
402
Identify a cause of the performance problem
404
Select and implement a solution to improve the performance problem
406
Verify that the solution has improved the performance problem
408

Figure 4

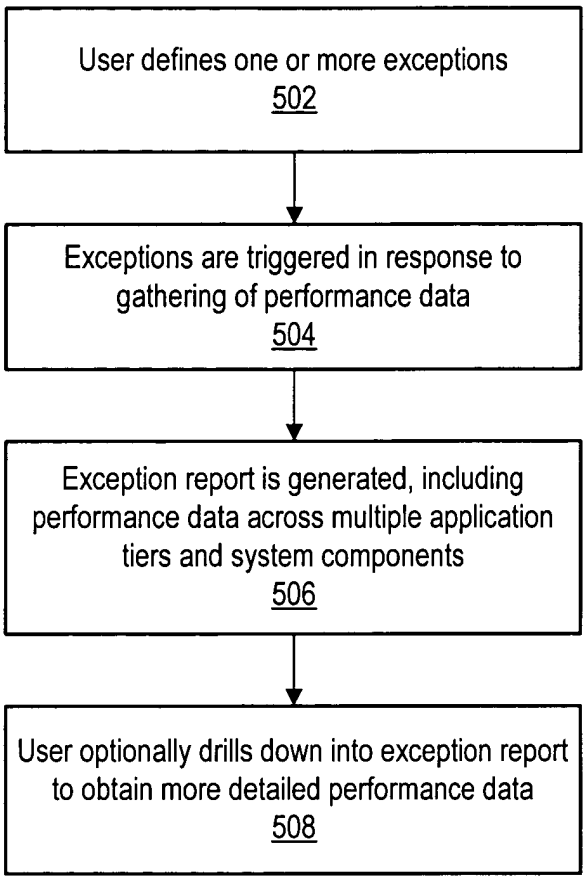
User defines one or more exceptions
502
Exceptions are triggered in response to gathering of performance data
504
Exception report is generated, including performance data across multiple application tiers and system components
506
User optionally drills down into exception report to obtain more detailed performance data
508

Figure 5

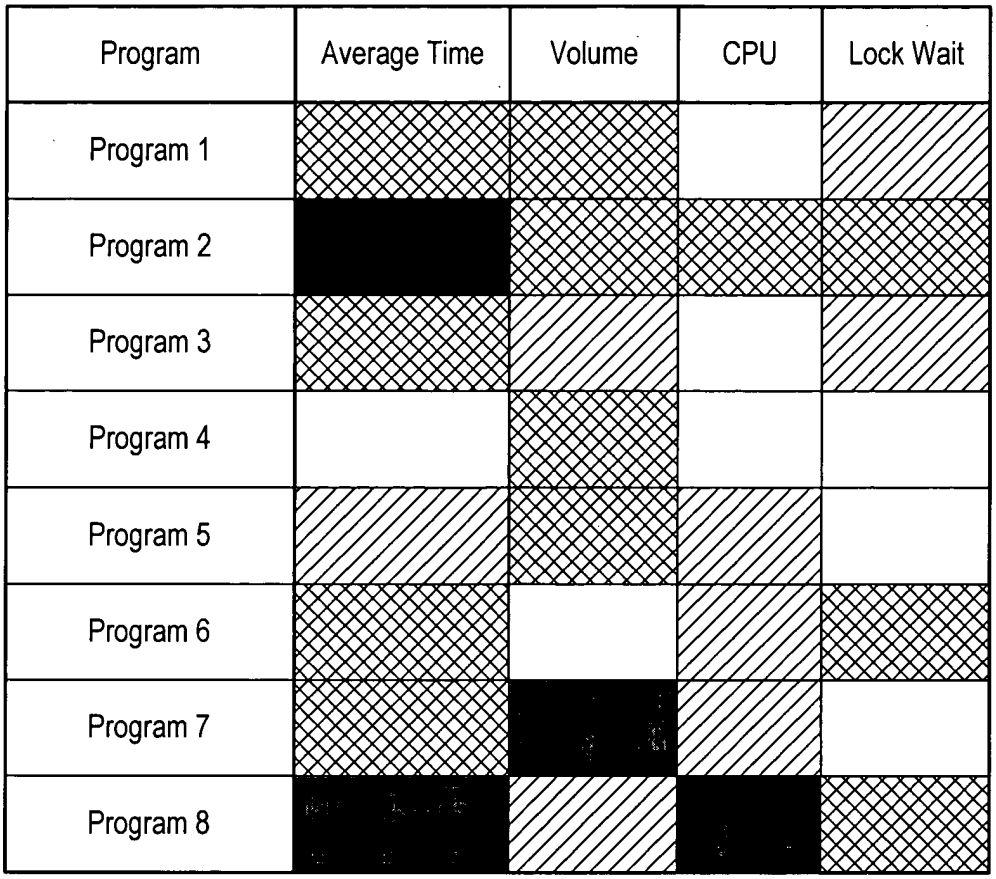

Figure 6

BEST AVAILABLE COPY

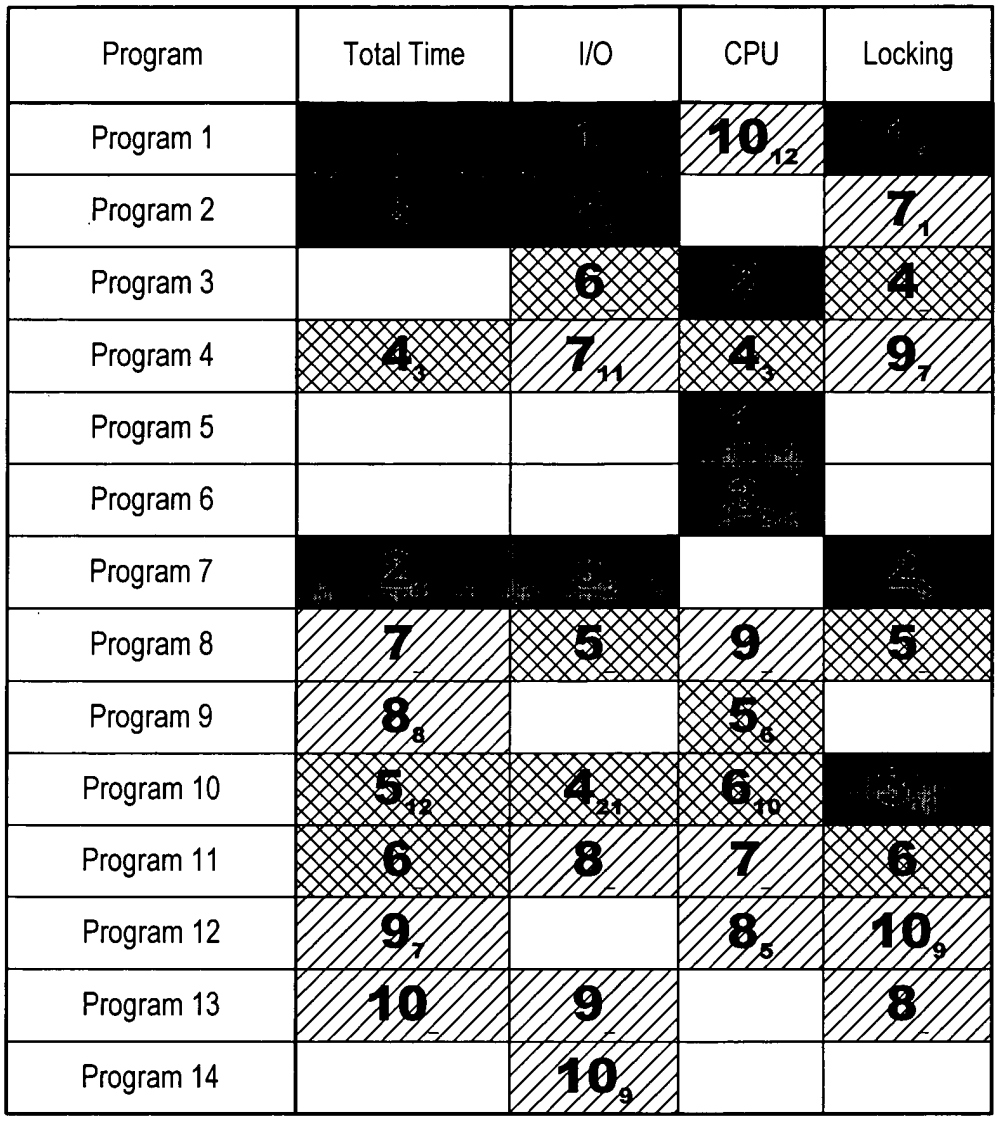

Figure 7

BEST AVAILABLE COPY